Accessing EPIC at MNHC

Instructional Guide

On-Site Login Instructions

1. Go to the MNHC In-House Portal: This link is specifically used when onsite at MNHC.

Open your browser and visit: <u>https://portal.ochin.info/Citrix/PortalWeb/</u>

- 2. Connect to the Correct Wi-Fi:
- Ensure you are connected to the location's Primary Wi-Fi network.
- Do not use the Guest Network.
- 3. Log In:
- Enter your EPIC ID only (example: jsmith)
- Do not include @community-health.org when logging at this screen.

sa236-gregtremo	sa236-gregtremo Password
	Password

Remote Login Instructions (Off-Site or Testing While On-Site)

1. Open the Remote Portal:

Visit: <u>https://remote.ochin.info/logon/LogonPoint/tmindex.html</u>

- 2. Check Your Wi-Fi Connection:
- Make sure you are using a strong and stable Wi-Fi signal at your home or business.
- To test remote access at MNHC, connect to the Guest Wi-Fi network.
- 3. Log In:
- Enter your EPIC ID plus @community-health.org (Example: jsmith@communityhealth.org)

Sign in	
gregtrema@community-he	ealth.org
an't access your account?	Next

4. You should then be prompted to perform a two-step authentication with the Microsoft Authenticator phone app.

If you have an error, View Below